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Nerdware is proud to be on the lookout for amazing talent to join our team!

About Nerdware

Nerdware is a Digital Full Service Agency focused on Technology, Strategy, Design, Media and Content.

"We develop digital experiences that transform brands and grow businesses."

Our mission is to empower our clients with the ability to learn more about, understand better and interact more efficiently with your customers and stakeholders using our holistic, multi-channel marketing platform which is equipped with a range of powerful and integrated tools.

About the role

We are hiring a business analyst to join our project team. You will report directly to the project manager. Your main tasks will include performing detailed requirements analysis, documenting processes, and performing some user acceptance testing. To succeed in this role you should have a natural analytical way of thinking and be able to explain difficult concepts to non-technical users.

Execution of Day to Day Production Tasks:

- Evaluating business processes, anticipating requirements, uncovering areas for improvement, and developing and implementing solutions.
- Leading ongoing reviews of business processes and developing optimization strategies.
- Staying up-to-date on the latest process and IT advancements to automate and modernise systems.
- Conducting meetings and presentations to share ideas and findings.
- Performing requirements analysis.
- Documenting and communicating the results of your efforts.
- Effectively communicating your insights and plans to cross-functional team members and management.
- Gathering critical information from meetings with various stakeholders and producing useful reports.
- Working closely with clients, technicians, and managerial staff.
- Providing leadership, training, coaching, and guidance to junior staff.
- Allocating resources and maintaining cost efficiency.
- Ensuring solutions meet business needs and requirements.
- Performing user acceptance testing.
- Managing projects, developing project plans, and monitoring performance.
- Updating, implementing, and maintaining procedures.
- Prioritising initiatives based on business needs and requirements.
- Serving as a liaison between stakeholders and users.
- Managing competing resources and priorities.
- Monitoring deliverables and ensuring timely completion of projects.

Skills, Competence, and Experience:

- Expert knowledge in Software Engineering and Solution architecture with strong competencies in distributed systems, cloud solutions and data processing
- Design and solve complex business problems by architecting simple, practical solutions that empower product development
- Deep understanding and hands-on experience designing, building, improving, and operating high-performance, high-availability, and scalable infrastructure that serves millions of visitors per day on an e-commerce platform.
- Extensive knowledge of scalable distributed system strategies (e.g. service-oriented architecture (SOA), microservices, event-driven, or cloud-native), technologies (e.g. load balancers, firewalls, API gateways), and web standards (e.g. micro frontends, REST, GraphQL, web security mechanisms)
- Experience with designing, implementing, and maintaining a service-oriented architecture (SOA), container technologies (e.g. Kubernetes, Docker), services, and API models (e.g. OpenAPI)
- Proficient in modeling the software solutions (C4 model, with focus on C3-C4 levels), design patterns, design principles and building technical roadmaps
- Strong understanding of cloud tech such as GCP/AWS and Kubernetes
- Ability to innovate on business needs by providing a deep architectural and technical expertise that opens new avenues of opportunities and experimentation
- Develop an understanding of business processes, data flows, strategy, and long term thinking to come up with an end-state architecture.
- 9+ years of software development experience, minimum of 4 years in Senior Engineer or Architect role

What Nerdware will bring you

- A smart, passionate, and fun team to collaborate with.
- A flexible working environment where we encourage forward-thinking and nurture ideas.
- We promote excellence at all levels in all roles and will work with you to ensure you are given every tool to succeed.

We look forward to meeting you!